



ECL LIBRARY

STUDENTS' EVALUATION OF LIBRARY SERVICES

Elyon College Library pays great attention to students' experience in dealing with our staff, resources and services. We created an evaluation table to better assist the students in the future by getting their feedback. If you have problems, ask a librarian on duty for explanation of criteria.

On the scale from 1 to 5 (1 – terrible, 5 – outstanding), please grade your library visit experience.

	G (1)	R (2)	A (3)	D (4)	E (5)
Approachability					
Friendliness					
Understanding of your needs					
Clarity of explanation					
Knowledge of sources					
Ability to demonstrate search strategy and techniques					
Promptness of service					
Overall quality of services					

THANK YOU !